



Arizona State Retirement System

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WWW.AZASRS.GOV

Special Notice

ASRS newsletter mailing error

September 10, 2009

The Arizona State Retirement System recently mailed its annual Financial Horizons newsletter to all members for whom we have a valid address. The newsletter is typically mailed to active, inactive and retired members as well as survivor beneficiaries and long term disability members.

Inadvertently, however, the mailing list used this time also included a number of deceased members and former members who should not have been included in the mailing.

The error occurred when a procedural miscue included these addresses in the file that was sent to our mail service, which ran address imprints and delivered the newsletters to the post office.

The ASRS regrets the error and apologizes for any inconvenience or confusion this may have caused. New procedures have been put in place to ensure the error does not occur in the future.
